



Arizona State Board of Pharmacy
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**NOTICE & AGENDA FOR MEETING
OF THE ARIZONA STATE BOARD OF PHARMACY'S
CONSUMER COMPLAINT REVIEW COMMITTEE**

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the members of the Arizona State Board of Pharmacy's Consumer Complaint Review Committee (Committee) and to the general public that the Committee will hold a regular meeting open to the public on:

**November 17, 2010 beginning at 11:30 A.M.
Arizona State Board of Pharmacy Office
1700 W. Washington, Third Floor Board Room
Phoenix, AZ 85007**

One or more of the members of the Committee may participate in the meeting by telephonic communications.

Title 2 of the Americans with Disability Act (ADA) prohibits the Board or its Committees from discriminating on the basis of disability in its public meetings. Persons with a disability may request a reasonable accommodation by contacting Cheryl Frush, Deputy Director at 602-771-2727. Requests should be made as early as possible to allow time to arrange the accommodation.

During the course of the meeting, the Committee, upon a majority vote of a quorum of the members, may, when necessary, hold an executive session for the purposes of obtaining legal advice from the Board's attorney on any matter listed on the agenda pursuant to A.R.S. § 38-431.03(A)(3). The executive session will be held immediately after the vote and will not be open to the public.

The Committee Chair reserves the right to change the order of items on the agenda, except for matters set for a specific time.

The Agenda for the meeting is as follows:

OPEN SESSION

1. **Call to Order**
2. **Declaration of Conflicts of Interest**

EXECUTIVE SESSION

Pursuant to A.R.S. § 38-431.03(A)(2) and (3), the Committee, upon a majority vote of a quorum of the members, will go into Executive Session on the following items: to discuss, consider and receive records, information and/or testimony required by A.R.S. § 32-1940 to be kept confidential; and to obtain legal advice. All meeting attendees will be required to leave the meeting room during Executive Session. Any Committee vote will follow in Open Session.

3. **Review and Discussion of the Following Open Complaint/Investigation Files:**
(See Schedule "A" – a detailed listing of complaints is posted with the agenda in the Board office)

OPEN SESSION

4. **Legal Action** - Committee may take action on any of the matters discussed in Executive Session. The action may include instructions to investigators or legal counsel or recommendations to the Board.
5. **Call to the Public**
The Committee may make an open call to the public during the meeting, subject to reasonable time, place, and manner restrictions, to allow individuals to address the Committee on any issue within its jurisdiction. Pursuant to A.R.S. § 38-431.91 (G), members of the Committee are not allowed to discuss or take legal action on matters raised during an open call to the public unless the matters are properly noticed for discussion and legal action. However, the Committee may ask staff to review a matter or may ask that a matter be placed on a future agenda.
5. **Adjournment**

Arizona State Board of Pharmacy- Consumer Complaint Review Committee
November 17, 2010
Arizona State Board of Pharmacy Office
1700 W. Washington, Second Floor Board Office/Conference Room
Phoenix, AZ 85007

SCHEDULE "A"

COMPLAINT REVIEW - LIST OF COMPLAINTS BEING REVIEWED

Complaint Number	Respondent
3845	Walgreens Mail Service Tempe – Permit Holder
3846	Tiffany Franzini – Pharmacist Amy Gonzales – Pharmacy Technician
3847	Karen Bloom – Pharmacist
3848	Stacy Bryant – Pharmacist
3849	Ronald Gottschlich – Dispensing Pharmacist Phillip Wilson – Counseling Pharmacist
3850	Mohammed Hassanein-Elmembabi – Pharmacist
3851	Cameron Garbrick – Pharmacy Technician
3854	Fred Harper – Pharmacist in Charge Rhonda Eustice – Pharmacist
3855	Osco Drug #1002 – Permit Holder
3856	Joshua Walden – Pharmacist
3859	Saliba's Extended Care Pharmacy – Permit Holder Marcia Brezina – Pharmacist in Charge Terry Haldiman – Verifying Pharmacist Michael Montag – Verifying Pharmacist Mary Ellen Harrington – Verifying Pharmacist Jennifer McNulty – Pharmacy Technician – Updated Prescriptions Melinda Orr – Pharmacy Technician – Data Entry Eric Figueredo – Pharmacy Technician – Data Entry Carli Lowry – Pharmacy Technician – Data Entry Vickie Crouch – Pharmacy Intern – Data Entry
3861	Mahmoud Mohamed El-Behery – Pharmacist
3862	James Harnish – Pharmacist
3863	Humana Right Source – Phoenix – Permit Holder
3864	Humana Right Source – Phoenix – Permit Holder
3866	Albert Cruz, Jr. – Pharmacist Andrea Lorenzetti – Pharmacy Technician
3867	Anji Kurray – Pharmacist
3868	Sherwin Kaufman – Pharmacist
3869	Sherwin Kaufman – Pharmacist David Rugolo – Pharmacist
3871	Stacey Cook – Pharmacist Lauen Naboxny – Pharmacy Technician
3872	John Bruesewitz – Pharmacist
3873	Francis Nguyen – Pharmacist
3874	Jami Pitts – Pharmacist
3875	Erin Butler – Pharmacist Marvin Sussman – Pharmacist in Charge

Complaint Number	Respondent
3876	Eberenna Egwu – Pharmacist Nicole Sulski – Pharmacy Technician Trainee
3877	Lillian Marshall – Pharmacist
3878	Wal-Mart #10-1334 – Permit Holder
3879	Bijan Parsi – Pharmacist Whitney Bausola-Donaldson – Pharmacy Technician
3880	Thomas Leach – Pharmacist
3881	Jennifer Haugh – Pharmacist
3882	Shane Childress – Pharmacist Valerie Saiz – Pharmacy Technician
3883	Laura Allen – Pharmacist in Charge
3885	Target #1960 – Permit Holder
3886	Benito Santos Resendes – Pharmacy Technician Trainee
3887	Noel Jeanne Lance – Pharmacy Technician Trainee

Prepared and Posted 11/12/2010 CF